

***COLLECTIVE BARGAINING
AGREEMENT***

between the

STATE OF NEW HAMPSHIRE

and the

**NEW ENGLAND POLICE
BENEVOLENT ASSOCIATION, Inc.**

Local 45

July 1, 2013 – June 30, 2015

Preamble

Agreement is made and entered into between the New Hampshire Fish and Game Conservation Officer Supervisor's Union, Local 45 of the New England Police Benevolent Association hereinafter referred to as the "Union" and the State of New Hampshire, hereinafter referred to as the "Employer", collectively referred to hereinafter as the "Parties". It is the intent and purpose of the Parties to this Agreement to promote and improve the efficient administration of the Fish and Game Department's Law Enforcement Division of the State of New Hampshire and the well-being of the classified employees within the meaning of New Hampshire Revised Statutes Annotated 273-A, to establish a basic understanding relative to personnel policy, practices, and procedures and matters affecting conditions of employment with respect to which the Employer is empowered to negotiate, and to provide a means of amicable discussions and adjustment of matters of mutual interest.

NOTE: Hereinafter, many individual sections of this Agreement open with a title presented in bold face type. These titles are not intended to be read as part of the negotiated language; they are intended only to improve the readability of the Agreement.

Article I **Recognition and Unit Description**

- 1.1. Recognition:** The Employer recognizes the New England Police Benevolent Association (NEPBA), which shall serve as exclusive representative of all classified employees in the bargaining unit (Sergeants, Lieutenants, Captain, Major and Colonel) with the exception of those classified employees excluded from the definition of public employee under the provisions of RSA 273-A:1, IX. The NEPBA recognizes the responsibility of representing the interest of all employees in the unit without discrimination for the purpose as set forth in this Agreement.
- 1.2. Other Agreements:** The Employer shall not enter into any agreements, regarding employment relations matters with any other organization or individual purporting to represent any group of employees in the bargaining unit, and shall not furnish any facilities or engage in any type of conduct, which would imply recognition of any group other than the NEPBA as a representative of the employees in the unit.
- 1.3. Union:** Reference to the "Union" as exclusive representative of the employees, means the organization of New Hampshire Fish and Game Conservation Officer Supervisor's Union, Local 45 of the New England Police Benevolent Association. The Employer shall have no obligation to bargain with and shall not bargain or enter into agreements with any committee, chapter or district organization of the Union in matters covered by this Agreement, unless such persons or bodies are specifically designated by the Union as authorized representative for such purposes. Further references to the Union in this Agreement means the New Hampshire Fish

and Game Conservation Officer's Union as appropriate under the authority of RSA 273-A.

1.4. Mutual Concern: Nothing in this section shall prevent the Employer from discussing matters of mutual concern with the employees of the Department.

1.5. Equal Application: The provisions of this Agreement shall be applied equally to all employees in the bargaining unit in accordance with state and federal law.

Article II Management Prerogatives and Rights

2.1. Rights Retained: The Employer retains all rights to manage, direct and control its operations in all particulars, subject to the provisions of law, personnel regulations and the provisions of this Agreement, to the extent that they are applicable. These rights shall include but not be limited to:

2.1.1. Directing and supervising employees;

2.1.2. Appointing, promoting, transferring, assigning, demoting, suspending, and discharging employees;

2.1.3. Laying off employees due to lack of work, for budgetary reasons or for other like considerations;

2.1.4. Maintaining the efficiency of governmental operations;

2.1.5. Determining the means, methods and personnel by which such operations are to be conducted;

2.1.6. Taking whatever actions may be necessary to carry out the mission of the department in situations of emergency, the determination of such situations to be the prerogative of the Employer.

2.2. "Emergency" Defined: For purposes of this section "emergency" is defined as any condition or situation out of the ordinary which requires immediate action to avoid danger to life, property, or to prevent losses affecting the Employer, the employee or the general public.

2.3. "Department" Defined: For purposes of this Agreement "department" means the Department of Fish and Game or its successor.

Article III
Union Rights

3.1. Member and Employee Reports: The Employer agrees to provide payroll deduction information to the Union on a computer disk or other mutually agreed format at least biweekly for the administration of dues deductions and Union programs.

In addition, the Employer shall notify the Union of all newly hired full-time employees, the names and business addresses of all permanent unit employees, and employees who have terminated state service at least monthly on a computer disk, or other mutually agreed format.

These reports shall include, at least, the following:

- employee's name
- employee's home address for Union members only
- employee's state identification number for Union members only
- employee's business email address
- employee's payroll number
- employee's labor grade and step
- employee's salary schedule
- employee's business address
- employee's job classification
- employee's date of employment
- employee's adjusted seniority date

3.2. Union Business: The internal business of the Union shall be conducted by employees during their non-duty hours.

3.3. Use of Mail Systems: In recognition of the Union's obligations as the exclusive representative of all employees in the bargaining unit regardless of Union membership, the Union may utilize the Employer's messenger service and, to the extent that they do or may exist, electronic mail (email) system(s) for the duration of this Agreement for internal Union business, provided that said mailings are clearly identified as the property of the Union and, if email, contain "UNION BUSINESS" in the subject line. Mailings and emails shall not be sent or opened by employees during work time and cannot interrupt the normal course of the Employer's business. The Union agrees to abide by the terms of the Employer's Computer Use Agreements when utilizing the Employer's email system(s). Internal Union business may include, but is not limited to, posting of notices, Union elections, reports of the Union or its committees, legislative news, decisions of the Public Employee Labor Relations Board (PELRB), and judicial decisions affecting public employees. The Union shall not mail or email any materials which are obscene, defamatory, or which may impair the operation of the department; or, which constitute partisan, political campaign material. Where the Employer finds

mailed or emailed material to be objectionable as violative of the Agreement, it will consult with the Union or any representative. If such consultation does not resolve the Employer's objections, the material in question shall be promptly removed from the system by the Employer. The Union understands that the employer cannot guarantee privacy. The Union, not the Employer, is responsible for addressing the mailings.

3.4. Use of Facilities: The Union shall be allowed the use of facilities of the Employer for meetings providing that written approval of the Employer is secured subject to the following conditions:

3.4.1. Such Employer facilities are available and their use for such meetings would not conflict with the Employer's business.

3.4.2. Such approval shall be subject to such other reasonable conditions as may be imposed by the Employer.

3.4.3. Such approval, if given, will be limited to members of the Union, bargaining unit employees, Union staff members, and guests with the prior approval of the Employer.

3.4.4. Nothing in this provision shall be construed as a limitation of the rights of the Union, its chapters or committees to utilize the Employer's facilities that are otherwise available for public use.

3.5. Access to Employees: Staff representatives of the Union shall be allowed to visit work areas of employees during working hours and confer on conditions of employment to the extent that such visitations do not disrupt the work activities of the area being visited. Prior to entering the work area, the representative shall receive permission from the appropriate department head or his/her designee stating the reason(s) for such visitations. Permission shall not be unreasonably denied.

3.6. Administrative Leave: Union officials shall be allowed a cumulative total of fifteen (15) days off per contract year without loss of time or pay for the purpose of attending meetings, conventions or conferences relative to labor relations or Union affiliations. Time off shall be limited to five (5) days per official for each such request. All requests shall be submitted to, and approved by, the Bureau of Employee Relations for timely notification to the Employer that the leave has been approved and shall be awarded.

3.7. Union Leave: The Employer shall grant five (5) working days of union leave to each of the duly elected representatives of the Union to the quadrennial convention of the New England Police Benevolent Association. The Union shall provide the Employer with not less than sixty (60) days notice of the dates for this leave and the names of the elected representatives.

3.7.1. The employer shall approve reasonable preparation time, not to exceed one day per week, during even-numbered years beginning September 1st until negotiations begin for up to two (2) members of the Union's state-level bargaining team.

3.7.2. Time spent in bargaining and approved bargaining preparation by the duly-appointed two member state-level bargaining team of the Association shall be considered time worked to the extent that such time conflicts with a team member's regularly scheduled work hours. The Employer agrees to refrain from altering a team member's schedule for the purpose of avoiding a conflict between bargaining, approved bargaining preparation and the team members work schedule unless by mutual agreement.

3.8. Group Programs: The Union shall be allowed the use of one (1) payroll deductions[s] for any group program(s) in addition to a dues deduction.

3.9. Executive Board of Directors Leave: The Employer shall authorize four hours per quarter without loss of time or pay for the Union's Executive Board of Directors for the purpose of attending meetings of the Executive Board. The employee shall give a seven day notice for use of such leave.

3.10. Employee Orientation: Employees shall be entitled to an orientation within thirty (30) calendar days of hire. The orientation may be presented in written form, by video, in person, or by any combination of presentation methods. The Employer shall inform new full time unit employees that the Union is the exclusive representative of all unit employees and provide information on all employee benefit programs provided by the Employer. The Employer agrees to distribute informational packets provided by the Union to new employees. The Union shall be allowed to make a presentation at orientations offered by the Employer. The presentation may be up to one half hour in duration and shall be conducted by a Union staff person. If a Union staff person is unable to attend the orientation, a Union staff person shall have access to all new employees for up to one half hour at the convenience of the Employer within thirty (30) calendar days following the orientation.

Article IV **Consultation and Management Committee**

4.1. Consultation:

4.1.1. Obligation to Meet: The Parties recognize their mutual obligation to meet and confer regarding problems arising out of the employment relationship between the employer and **unit** employees.

4.1.2. Matters for Consultation: It is agreed and understood that policies and procedures related to terms or conditions of employment are appropriate matters for consultation between the Parties, providing however, that neither Party waives or

relinquishes their right to negotiate mandatory subjects of collective bargaining providing, however, that the Parties may mutually agree to discuss any subject matter not otherwise included in 4.2.

4.1.3. Requests: Consultation shall be requested by either Party in writing, stating the reason for the meeting and the agenda or topic of consultation. Consultation requests by the Union shall be made to the Bureau of Employee Relations or to the appropriate agency by either the President of the Union, or designee, of the Union. Consultation requests by the Employer shall be made to the President of the Union or his designee.

4.1.4. Meetings: A mutually agreeable meeting date shall be established providing that such date shall be within fifteen (15) work days of receipt of the written notice. The time limit may be extended by agreement.

4.1.5. Attendees: A Union staff member shall represent the bargaining unit alone, or with not more than five (5) employees. The Union will state the names and work areas of the employees, if any, who are to attend the meeting. Representatives of the Employer shall meet with the Union representatives. The Manager of Employee Relations will attend such consultations whenever feasible providing that his/her attendance may be specifically requested and complied with by notice of either the Union or the Employer.

4.2. Unit Labor Management Committees: It is mutually agreed that fostering open communication about policy and other matters related to the employment situation is desirable. The parties encourage agencies to establish labor management committees at the agency and unit level. Unit Labor Management Committees shall be established and maintained by mutual consent of the parties. Unit Labor Management Committees may be dissolved by advance notice of one party to the other. The composition of the Unit Labor Management Committees, its agenda and the frequency of its meetings shall be decided by the Committee.

Article V **Dues Check-Off**

5.1. Payroll Deduction: The Union shall be entitled to have payroll deductions for membership dues from its members.

5.2. Written Authorization: The Union shall be entitled to have payroll deductions for membership dues from any new member who indicates in writing that he/she wishes such deductions to be made.

5.3. Dues Change: When Union members vote for a change in Union dues which necessitates a modification of payroll deductions and the Union wishes to implement such modification, it shall furnish a certificate evidencing the authorizing vote to the Comptroller of the State of New Hampshire, together with a

written request for the modification in payroll deductions. The certificate shall be signed and sworn to by the Secretary of the Union with Corporate Seal.

5.4. To the extent that action is necessary by the Employer to implement the dues deductions, the Employer shall make reasonable effort to insure that the payroll deductions are put into effect as soon as practicable.

5.5. Maintenance and Membership: Employees who are members of the Union on the effective date of the Agreement shall be notified in writing by the Union that they must retain their membership throughout the period (term) of the Agreement, except that each member shall have the opportunity to withdraw membership during a fifteen (15) day period commencing on August 15 of each calendar year. The withdrawal shall be in writing, and delivered to the Union President no later than the end of the fifteen (15) day period:

President of the Union, NEPBA Local 45

11 Hazen Drive

Concord, NH 03301

5.6 Notice to Members: Membership application documents for employees who join the Union after the effective date of this Agreement shall contain a conspicuous notation that their commitment is effective for not less than the term of the Agreement.

5.7 Agency Fee: Any permanent unit employee who is not a member of the Union and does not become a member of the union shall, as a condition of employment, be required to pay an agency fee equal to a prorated share of the actual cost of negotiating and administering this Collective Bargaining Agreement and the associated grievance procedure. Any unit employee hired on or after the effective date of this Agreement and who has not made application for membership on or before the thirtieth (30th) day prior to successful completion of a probationary period, shall be required to pay an agency fee as defined above upon attaining permanent status. The Union shall be entitled to payroll deduction of such fees.

5.8 With respect to any officer on whose behalf the Employer has not received a written authorization as provided for above, the Employer shall deduct from the wages of the officer the agency fee financial obligation including any retroactive amount due and owing, and shall forward said amount to the Union on the tenth (10th) day of the month following the month in which the deduction is made, subject only to the following:

5.9 The Union has certified to the Employer that the affected officer has been delinquent in his obligations for at least thirty (30) days;

5.10 The Union has certified to the Employer that the affected officer has been notified in writing of the obligation and the requirement for each provision of this Article and that the employee has been advised by the Union of his obligation pursuant to this Article.

Article VI **Basic Work Period**

6.1. Basic Work Period: The basic work period for bargaining unit employees, with due allowance for authorized holidays and leaves of absence with pay, including but not limited to, paid compensatory time off, paid annual leave, paid sick leave, paid bereavement time, shall be one hundred and sixty (160) hours in a twenty-eight (28) consecutive day period.

6.2 Scheduled Hours: The Employer agrees to schedule unit employees for one hundred sixty (160) hours during the basic work period.

6.3. Meal Periods: Every employee shall receive a lunch period of not less than one half hour nor more than one hour. However, exceptions to this provision may be made upon mutual agreement of the employee and the Employer.

6.4. Schedules: Department work schedules for groups of employees, meaning two (2) or more employees, shall continue in effect for the life of this Agreement unless there is reasonable cause for the Employer to adjust such schedules. The Employer shall post and provide three (3) calendar weeks notice to the Association of any proposed schedule change, and upon request, shall meet with the Association prior to the scheduled date of implementation.

6.5. Flexible or Alternative Schedules: Nothing in the Agreement shall prevent the Employer and an employee, or group of employees, with prior notice to and approval of the Parties, from mutually agreeing to flexible or alternative work schedules. Employees shall have the right to request a flexible or alternative schedule and to receive a timely response to that request from the Employer.

Article VII **Overtime**

7.1. Overtime is authorized work performed in excess of the basic work week as defined in Article VI.

- a. Work at Higher Rate:** If an employee is required to work overtime, overtime will be computed at the employee's regular rate unless the rate of the position assigned is higher, in which case the employee receives the higher rate.

- b. **Work at Lower Rate:** If an employee is required to work overtime in a position with a lower rate of pay, the employee's overtime is computed at the employee's regular rate.
- c. **Notices:** The supervisor shall give as much notice as is practicable when overtime will be worked and shall inform the employee whether the overtime is voluntary or required. The supervisor shall give at least four (4) hours notice to the employee(s) whenever possible.

7.1.2. Time and One Half Rate: The compensation due to employees who perform authorized work in excess of the basic work period is as follows:

- a. Exempt employees shall be entitled to the regular rate of compensation for each hour of overtime worked, except for Search and Rescue missions. Exempt bargaining unit members shall be paid at one and one half (1 ½) their regular hourly rate for all overtime hours while engaged in search and rescue missions.
- b. Non-exempt employees shall be entitled to time and one-half of compensation for each hour of overtime worked.

7.1.3. Compensatory Time: An employee may receive compensatory time off at the rates specified in 7.1.2. in lieu of overtime pay upon mutual agreement between the Employer and the employee. Compensatory time shall be cumulative for not more than eighty (80) hours.

7.2. Overtime Administration: All overtime assignments are to be administered in accordance with the following provision:

- a. An employee shall not be relieved of duty during the regular shift hours in his/her basic workweek in order to compensate for or offset overtime hours worked unless: (1) he/she agrees to be relieved of duty; (2) it is in the interest of the employee, the Employer or the general public to relieve the employee of duty for reason of health or safety.

7.3. Payment for Overtime: The Employer will endeavor to ensure payment for overtime work at the time the employee usually receives his paycheck for the period within which the overtime work was performed.

- a. Non-exempt law enforcement employees shall be entitled to one and one half time the regular rate of compensation for each hour of overtime worked.
- b. Exempt law enforcement employees shall be entitled to the regular rate of compensation for each hour of overtime worked, except for Search and Rescue missions.

7.4. "Time Worked" Defined: The following provision constitutes the understanding of the parties with respect to defining "time worked" for the purpose of determining the number of hours required for overtime compensation eligibility.

"Hours worked" shall include all hours actually worked and all hours on approved leave status including bona fide meal periods, bona fide rest periods and absences due to a compensable worker's compensation injury except any time worked for which specific compensation provisions have been established elsewhere in the Agreement.

7.5. Overtime Funding: Whenever funds are not available, unit employees who work authorized overtime shall receive compensatory time at the rates specified in 7.1.2. The Department recognizes its obligation to request sufficient appropriations to pay for anticipated overtime work.

7.6. Return to Work:

7.6.1. Call Back: Employees called back to work without prior notice on the same day after once leaving work or before the next regular starting time, shall be guaranteed a minimum of not less than four (4) hours compensation.

7.6.2. Employees called back to work pursuant to 7.11 shall have the "hours worked" computed from portal to portal.

7.6.3. Standby: Any law enforcement employee who is required by the Employer to be available for immediate return to duty, under conditions which do not allow the employee reasonable use of the time waiting to be called back to duty for his or her own purposes, shall be deemed to be in standby status. Time in standby status shall be considered time worked for regular compensation and overtime compensation purposes.

Article VIII
Private Duty Details

8.1. Employees may work approved private duty details on off-duty hours. The Employer shall adopt reasonable policies in keeping with the intent of this provision. Employees shall be compensated at one and one half (1 1/2) times the rate of pay for a Conservation Officer II at maximum step and shall be guaranteed a minimum of four (4) hours compensation with compensation for time worked beyond four (4) hours to be paid in increments of one half (1/2) hour.

Article IX
Holidays

9.1. An employee shall be entitled to all holidays provided the employee is on pay status on the employee's next regularly scheduled work day preceding and subsequent to the

holiday, and employees shall be compensated as provided herein for work performed on these days.

9.2. Holidays Listed: The following days are holidays:

New Year's Day
Martin Luther King, Jr. / Civil Rights Day
President's Day
Memorial Day
Independence Day
Labor Day
Veterans' Day
Thanksgiving Day
Day after Thanksgiving
Christmas

9.3. Weekend Holidays:

9.3.1. An employee who works a Monday through Friday schedule and the calendar holiday falls on a Saturday, the employee shall be allowed the preceding day off. When a holiday falls on a Sunday, the employee shall be allowed the following day off. If the employee works the day preceding or following such a holiday, he/she shall be given another workday off with pay or shall receive payment for that day at the regular rate.

9.3.2. An employee who works other than a Monday through Friday schedule and who is not scheduled to work on a calendar holiday shall be given at the discretion of the Employer (1) another scheduled workday off with pay, or (2) an additional day's pay at his/her regular rate if funds are available.

9.4. Holidays Worked: When an employee works on a calendar holiday, he/she shall receive payment of the holiday at the regular rate and in addition, at the discretion of the Employer, (1) be paid at the rate of time and one half for hours actually worked on the holiday or (2) be given compensatory time off equal to one and one half the number of hours actually worked.

9.5. Floating Holidays: In addition to the authorized days in 9.2. each employee shall be authorized two (2) floating holidays of his/her choice per fiscal year.

9.5.1. Accrual: Employees shall accrue one (1) day on July 1, and one (1) day on January 1 of each fiscal year.

9.5.2. Equivalence: A day shall be worth 8 hours for employees on a 40 hour workweek.

9.5.3. Usage: Days accrued under this provision must be requested in whole days, and granted within the fiscal years covered by this Agreement.

9.5.4. Application: Requests for, and the granting of, shall conform to the pertinent requirements and standards set forth in Article 10.3.

9.5.5. Denial of Application: The employee may grieve a denial by the Employer of a requested floating holiday. The grievance shall be filed in accordance with the grievance procedure in the Agreement.

9.6.6. Payment of Accrued Time: Any employee who terminates for any reason shall be paid for all days earned, if not taken, under section 9.6.

Article X
Annual Leave

10.1. Accrual: Full-time employees in the bargaining unit will be entitled to annual leave with full pay based on the formula given below. Each employee's entitlement shall be computed at the end of each completed month of service. Employees rendering seasonal or temporary service in excess of six (6) months shall be entitled to annual leave at the same rate for time actually worked. Annual leave shall be cumulative for not more than the prescribed days and shall not lapse.

Continuous Years Worked	Days accrued per		Maximum Accrual
	Month	Year	
0 thru 1	1	12	12*
2 thru 5	1 ¼	15	34
6 thru 10	1 ½	18	40
11 thru 15	1 ¾	21	46
16 thru 20	2	24	52
21 plus	2 ¼	27	58

1 day = 8 hours; 1 ¼ days = 10 hours; 1 ½ days = 12 hours; and 1 ¾ days = 14 hours; 2 days = 16 hours; 2 ¼ days = 18 hours

* No payment for accrued but unused annual leave will be made upon separation from employment within the first twelve (12) months of employment.

10.1.1. Accounting: For purposes of utilization, leave time shall be converted to hours.

10.2. Application Conflicts: Should a conflict arise between two or more employees requesting the same period of time, the Employer shall, provided all other things are equal, use departmental longevity as the method of resolving the conflict.

10.3. Application for Use:

- a. The Employer agrees to accept properly executed leave applications within six (6) months of the first day of the period of leave being requested.
- b. The Employer agrees to indicate approval or rejection of the requested leave within seven (7) calendar day after receiving a properly executed application for leave.
- c. The parties agree that leave shall be granted at mutually agreeable times and the Employer agrees not to unreasonably deny leave requests.
- d. To the extent possible, every employee will be afforded the opportunity to take two (2) consecutive weeks of accumulated leave at least once per calendar year. The Employer may direct employees to take at least one full calendar week of annual leave in a calendar year.
- e. The Employer agrees to provide copies of leave requests to the requesting employee.
- f. Nothing contained in this section or under the terms of the application for leave shall be construed as preventing the Employer from granting requested leave without a five (5) day notice.
- g. An employee shall be granted leave on an emergency basis due to unforeseen circumstances. Verification of the emergency may be required by the Employer.

10.3.1. Advance Notice: Nothing contained in this section or under the terms of the application for leave shall be construed as preventing the Employer from granting requested leave without a notice; and further provided that an employee shall be granted leave on an emergency basis due to unforeseen circumstances. Verification of the emergency may be required by the Employer.

10.4. Payment of Annual Leave: Upon resignation, retirement, or dismissal of any employee in the bargaining unit, he/she shall receive a sum equal to the number of days of annual leave remaining to his/her credit, provided that any or all amounts may be applied to offset any amounts owed the state by the employee. In the event of death of an employee while in the bargaining unit, a sum equal to the number of days annual leave remaining shall be paid to his/her estate.

10.5. Agency Transfers: Any employee who changes from the service of one state agency to another, without a break in service, shall at the time of said change have transferred all accumulated leave to his/her credit.

10.6. Blood Donations and Bone Marrow Registry Testing: Unit Employees shall not be unreasonably denied time off without loss of pay or leave for the purpose of making blood donations or undergoing bone marrow registry testing.

10.7. Inclement Weather: The Employer shall not arbitrarily or capriciously withhold approval of annual leave requested due to and during periods of severe inclement weather. When the Governor or his/her designee determines that inclement weather is severe enough to close or delay opening State offices, employees who are not already on leave and who are relieved of work due to such a determination, will not be charged leave for the period of closure. Employees who do report to work during periods of closure shall only be entitled to their normal rate of compensation and shall not receive additional leave or compensatory time.

10.8. Civic Duties: An employee who is late for work as a result of duties as a volunteer fire fighter or licensed ambulance attendant or licensed rescue squad attendant, shall be granted use of annual leave and/or accrued compensatory leave to cover the period of lateness, provided that performance of said duties may be verified by the Employer.

10.9. Civil Leave: An employee shall be granted civil leave without loss of pay or leave under either of the following conditions:

(1) When performing jury duty; or

(2) When subpoenaed by a governmental body to appear before a court or administrative tribunal in a matter to which the employee is not a party.

(3) This provision shall not apply to subpoenas issued to an employee that are due in any way to that employee's outside employment.

Civil leave shall be granted to an employee on the day(s) the employee is scheduled to work regardless of whether the jury duty or the subpoena obligation and the work hours conflict. Such civil leave shall be granted in an amount equal to the time needed to perform the jury duty or the subpoena obligation, including travel time.

An employee on civil leave shall surrender to the state any fees received for such activity, less mileage reimbursement for use of the employee's own vehicle.

10.10. Leave of Absence: Any employee who requests a leave of absence without pay shall not be required to utilize and exhaust his/her annual leave prior to being granted such leave of absence.

10.11. Recall from Leave: Once an employee's annual leave has been approved, his/her leave shall not be canceled or modified for any reason, except with mutual agreement, or in the case of an emergency as defined by section 2.2.

10.12. Prior Service Credit: A unit employee who has had a break in service shall be credited with prior periods of full-time state employment for leave accrual purposes if that employee's current period of full-time state employment has been three (3) or more continuous years in duration. Only prior periods of full-time state employment of two (2) or more consecutive years in duration shall be eligible for crediting.

10.13. Any full-time employee of the State who is a member of the National Guard or of a reserve component of the armed forces of the United States shall be entitled to military leave in accordance with the law, but in no event shall the employee be entitled to less than 15 days.

- a. In time of armed conflict, members of the National Guard or Armed Forces Reserves who are assigned duties related to notification of next of kin, ceremonial or funeral details shall be released from their regular duties without loss of leave or pay. Such employees shall provide their supervisor with notice as soon as possible as to the date and expected duration of such assignments.

Article XI
Sick Leave

11.1. Accrual: Unit Employees shall be entitled to accrue sick leave in accordance with the formula given below. The purpose of sick leave is to afford employees protection against lost income from absences due to illness or injury and, in particular long-term disability due to catastrophic illness or injury. Sick leave is not intended to supplement other leave provisions of this Agreement and is intended to be used only for the purpose set forth herein. Sick leave shall be computed at the end of each completed month of service. Sick leave shall be cumulative for not more than the prescribed days and shall not lapse.

Continuous Years Worked	Days Accrued per Month in Short Term Account	Maximum Short Term Accrual	Days Accrued per Month in Long Term Account	Maximum Long Term Account Accrual	Maximum Total Accrual
0 through 8	½ day	12	1 day	78	90
9 through 15	½ day	12	1 day	93	105
16 Plus	½ day	12	1 day	108	120

For all employees, 1 day equals 8 hours

11.1. (a) One and one half (1 1/2) sick days shall accrue to an employee for each calendar month worked and shall be allocated as follows:

1. One-half (1/2) day per month shall be credited to the employee's Short Term Sick Leave Account, accruable to twelve (12) days maximum.
2. One (1) day per month shall be credited to the employee's Long Term Sick Leave Account, accruable to the maximum indicated in 11.1.

- 11.1. (b)**
1. Sick leave absences of up to three (3) consecutive work days shall be deducted from an employee's Short Term Sick Leave Account.
 2. Commencing with the fourth (4th) consecutive day of sick leave absence, deductions shall be made against the employee's Long Term Sick Leave Account. In such cases the certificate provisions of 11.4 shall apply.

11.1. (c) When an employee's Long Term Sick Leave Account is exhausted, sick leave absences shall be deducted from any remaining accrual in the employee's Short Term Sick Leave Account.

11.1. (d) When an employee's Short Term or Long term Sick Leave Account reaches the maximum accrual, the one and one half (1 1/2) day monthly accrual shall be credited in whole or in part to the Account that has less than maximum. It is the intent of this provision that no employee shall lose any portion of his/her monthly sick leave accrual until both Accounts are at maximum.

11.1. (e) The sick leave balance accruing to an employee on the effective date of this agreement shall be credited first to his/her Short Term Sick Leave Account up to a maximum of twelve (12) days with the remainder to be credited to his/her Long Term Sick Leave Account.

11.1.1. Bonus Leave: Any employee who retires from State service under the provisions of RSA 100-A or who is laid off from State service and who has unused bonus leave to his/her credit shall be paid for such unused bonus leave at the time of separation.

Employees may carry forward up to 64 hours of bonus leave to be paid out at the time of separation or retirement at the employee's rate of pay at that time. Any and all bonus time on the books at the inception of this agreement shall remain to the employees' credit.

11.1.2 Accounting: For purpose of utilization, sick leave shall be converted to hours.

11.1.3. Payment: Upon retirement under the provision of RSA 100-A:5 and RSA 100-A:6 only, or upon eligibility under RSA 100-A:5 but electing to receive a lump sum

payment in lieu of an annuity, an employee shall receive payment in a sum equal to 50% of the number of sick leave days remaining to the employees credit. However, the total number of days eligible for payment shall not exceed sixty (60) days.

11.1.4. Payment: Upon retirement under RSA 100-A:5 or 6 or termination as a result of a reduction in force, an employee shall receive payment in a sum equal to 50% of the number of sick leave days remaining to the employees credit. However, the total number of days eligible for payment shall not exceed sixty (60) days.

11.2. Allowable Uses: An employee may utilize his/her sick leave allowance for absences due to illness, injury, or exposure to contagious diseases endangering the health of other employees when requested by the attending physician, medical and dental appointments with prior approval, or death in the employee's family and shall be deducted from his/her allowance on the basis of work days and not calendar days.

An employee may utilize up to five (5) days of sick leave per fiscal year for the purpose of providing care to an ill or injured family member who is "incapable of self-care" within the meaning of the Family and Medical Leave Act (FMLA), or to accompany such person(s) to healthcare provider visits.

In addition to the five (5) days authorized above, an employee may utilize up to fifteen (15) days of sick leave per fiscal year for the purpose of providing care to an ill or injured family member who has an FMLA-qualified illness or injury and is "incapable of self-care" within the meaning of the FMLA. This leave shall not be counted as part of the employee's FMLA leave entitlement unless the family member is the employee's parent, spouse or child.

11.2.1. Bereavement Leave: A Unit Employee may have up to ten (10) days during the two years covered by this agreement, up to five (5) days per occurrence paid leave for a death in the employee's family. Bereavement Leave in excess of ten (10) days may come from Long Term Sick Leave, up to five (5) days per occurrence.

11.2.2. Family: For the purpose of administering Articles 11.2 and 11.2.1, family shall be defined as: Spouse, children, the minor or dependent children of the spouse, mother-in-law, father-in-law, parents, step-parents, step-children, step-brother, step-sister, foster child, grandparents, grandchildren, brothers, sisters, legal guardian, daughter-in-law, and son-in-law. This definition may be expanded to include other persons at the discretion of a requesting employee's supervisor on a case by case basis.

11.2.3. Employees may use up to twelve weeks of non-intermittent sick leave for the birth of their baby or adoption of their child. The leave, if taken, shall be taken immediately following the birth or adoption and shall be counted as part of the employee's Family Medical Leave Act entitlement.

11.2.4 Workers Compensation: An employee who is absent due to a compensable work injury shall continue to have health and dental benefits paid, and shall not have seniority, longevity, increment, or leave accrual dates changed. Actual leave accrual will resume on the employee's return to work.

11.3. Application for Use: To utilize his/her sick leave allowance, the employee must file a written application with the Employer specifying the basis of the request is

"illness",
"injury",
"serious health condition as defined by the FMLA",
"dependent care",
"medical/dental appointment"
"bereavement", or
"sick bank"

Employees shall be notified as to the approval or denial of their leave requests within a reasonable period of time.

11.4. Certification: An employee may be required by the Employer to furnish the Employer with a certificate from the attending physician or other licensed health care practitioner when, for reasonable cause, the Employer believes that the employee's use of sick leave does not conform to the reasons and requirements for sick leave use set forth in this Agreement. Such certificate shall contain a statement that in the practitioner's professional judgment sick leave is necessary. In addition, the Employer may, at state expense, have an independent physician examine one of his/her employees who, in the opinion of the Employer, may not be entitled to sick leave. The time related to such examination shall not be charged to the employee's leave.

11.5. Payment - Termination; Death: Upon the resignation or dismissal of any employee in the bargaining unit the number of days of sick leave remaining to his/her credit shall lapse. In the event of death of any employee while in the state classified service, a sum equal to the number of days sick leave remaining shall be paid to his/her estate.

11.6. In-State Transfer: Any employee who changes from the service of one appointing authority to another, without a break in service, shall at the time of said change have transferred all accumulated leave to his/her credit.

11.7. Payment - RIF: Whenever a former employee, who has been separated from the bargaining unit by a reduction in force formula, or for reasons without prejudice but for the convenience of the state, is reinstated within three years, the previously accumulated and unused balance of his/her sick leave allowance shall be revived and placed to his/her credit.

11.8. A unit employee who has had a break in service shall be credited with prior periods of full-time state employment for leave accrual purposes if that employee's current period of full-time state employment has been three (3) or more continuous years in duration. Only prior periods of full-time state employment of two (2) or more consecutive years in duration shall be eligible for crediting.

11.9. Sick Bank: All employees may maintain and contribute to a sick leave bank on a voluntary basis from their unused sick leave credits. The rules and procedures of the sick leave bank shall be established by a Sick Leave Bank Committee. There shall be three members of the Sick Leave Bank Committee consisting of the Director or designee and one member each from locals 40 and 45 of the NEPBA. A copy of all rules and procedures under which the sick leave bank operates must be agreed to by the Department and by the New Hampshire Fish and Game Conservation Officers Local 40. The Sick Leave Bank Article or the procedure and standards established by the Sick Leave Bank Committee shall not be subject to the grievance procedure.

This sick bank program shall terminate upon the implementation of the short term disability program.

Article XII **Union Representation**

12.1. Stewards: The Employer agrees to recognize the three (3) Steward(s) duly authorized by the Union.

12.2. Non-discrimination: The Employer agrees there shall be no discrimination against any Steward because of his or her duties as a Union official or member. The Union shall furnish the Employer a list of the Stewards representing the agency and keep the list current.

12.3. Use of Work Time: The Employer shall authorize a reasonable amount of time during the regular working hours without loss of time or pay, to permit the Steward to carry out their responsibilities in accordance with the provisions of this Agreement. The Union agrees that it shall guard against the use of excessive time in handling such responsibilities. Each Steward, before leaving his/her assigned work area to transact appropriate Union business, shall first obtain the consent (which consent shall not be unreasonably withheld) of his/her immediate supervisor; upon entering a work area, other than their own, the Steward shall first advise the appropriate supervisor of his/her presence and specify the name(s) of the employee(s) to be contacted.

12.4. Training: The Employer agrees to authorize three (3) days off in each contract year, without loss of time or pay for the Steward(s) to attend a Union training program. The Union shall notify the Employer not less than twenty (20) days in advance of such proposed training program.

- 12.5. Temporary Replacement:** Whenever an employee who is a Steward finds that he/she also is the "supervisor" in a grievance procedure, it is agreed that another authorized Steward shall function in that particular grievance.
- 12.6. Incur No Expense:** The Employer will not bear any expense, other than with respect to the Steward's time involved during regular duty hours, for the functions of any Steward. The Union shall reimburse the Employer for any other expense to the state incurred as a result of the Steward's function.
- 12.7. Steward/Agency Meetings:** Agency heads shall meet with steward(s) upon written notice from the Union. Such meetings will be held within ten (10) working days from the request date, unless it is mutually agreed to extend the time frame.
- 12.8. Representation of Employees:** An employee shall be entitled to Union representation at an investigative interview or meeting if requested by the employee when that employee reasonably believes that the interview or meeting may result in disciplinary action against him/her. The Union representative's role at an investigative interview or meeting is to consult with the employee. The Employer is free to insist upon hearing the employee's own account of the matter(s) under investigation. The Parties agree that in all cases the principles of "Weingarten" and "Garrity" and other applicable case law shall be observed. "Disciplinary action" means action resulting in a written warning, the withholding of an annual increment, a suspension, a demotion or a dismissal, as stated in the Administrative Rules of the Division of Personnel.

Article XIII **Safety and Health Protection**

- 13.1. Work Environment:** It is mutually agreed that the prevention of accidents and injuries to state employees will result in greater efficiency of operations of state government. Toward this end, the Employer shall make every reasonable effort to provide and maintain safe and healthy working conditions and the Union shall fully cooperate by encouraging all employees to perform their assigned tasks in a safe manner.
- 13.2. Safety Committee:** A Safety Committee composed of members representing employees and representing management within the bargaining unit or multiple bargaining units within the same location shall be established. The purpose of the committee shall be to develop programs of safety education, health protection and reasonable standards for compliance by both Employer and employee. Voluntary compliance will be sought initially to reduce injuries and lost workdays.
- 13.2.1. Meetings:** The Safety Committee shall meet at the call of either the Employer or the Union, within ten (10) days.

13.3. Access to Aid, Information: The Employer agrees to maintain first aid kits located in secure but readily accessible areas. All on-the-job injuries, regardless of seriousness, shall be reported to the Supervisor. The names and telephone numbers of emergency services, e.g. police, fire, licensed ambulance services and the poison control center shall be posted on official bulletin boards.

13.4. Access to Inoculations, Diagnostic Clinics: Employees shall be allowed reasonable time off from their duties without loss of time or pay in order to participate in inoculations or diagnostic clinics which are sponsored for public employees or authorized by the Division of Public Health. Such time off must be approved by the immediate supervisor and not be unreasonably denied.

13.5. Special Services: The Safety Committee shall ascertain the desirability and/or necessity of providing physical and ophthalmologic examinations, immunization or other diagnostic screening of selected occupations.

13.6. Leave for Training: The Employer may authorize reasonable time off for safety committee members to attend safety and health seminars and training sessions.

13.7. Establish Programs: The Safety Committee shall investigate the feasibility of the establishment of an employee assistance program, comprehensive health and lifestyle programs, and affect their implementation to the full extent found to be feasible.

13.8. Training for Specialized Equipment: The Safety Committee shall establish guidelines that will insure the proper training for all employees who use unique or specialized equipment.

13.9. Areas of Interest: The following areas shall be addressed for the purpose of establishing guidelines, implementing programs and/or providing equipment:

- a. Protective clothing
- b. Safety equipment
- c. Fire prevention equipment
- d. First aid kits, and first aid training
- e. Self defense guidelines where appropriate
- f. Transportation of clients
- g. Number of employees in selected situations
- h. Work site hazards
- i. Air quality
- j. Ergonomics

Other areas of health and safety are subjects of concern for the Safety Committee.

13.10. Unit Safety Committees: Each unit shall have a Safety Committee with equal numbers from management and labor. Labor representatives shall be appointed by the Union.

13.11. Response to Recommendations: The Employer shall provide, within thirty (30) days, a written response to the recommendations of the safety committee which indicates acceptance or rejection of the recommendations and the reasons therefore. An extension of thirty (30) days is permitted upon written notification to the Safety Committee. Unresolved issues shall be submitted to the Labor Management Committee for resolution according to a majority vote of its members. If the LMC is evenly split on an issue, the Union retains the right to submit the matter to arbitration under Article XIV, Section 14.5.

Article XIV **Grievance Procedure**

14.1. Purpose: The purpose of this Article is to provide a mutually acceptable procedure for adjusting grievances and disputes arising with respect to interpretation or application of any provision of this Agreement.

14.1.1. Intentions: It is intended that the procedure provided herein shall facilitate the resolution of any such disputes at the lowest possible level, and the Employer and the Union agree to work together towards this end. Nothing in this article shall be interpreted as preventing or discouraging any employee from discussing any disputed matter in an informed and informal manner with the immediate supervisor or the Employer. Such discussions will not, however, interfere with the right to seek resolution of the dispute through the grievance procedure provided herein.

14.1.2. Investigations: The Steward, when requested by one or a number of employees whom he/she represents, may investigate the basis for any dispute arising under this Agreement and may, at any stage, assist the employee(s) in seeking resolution of such dispute through the grievance procedure provided herein. A representative of the Union may substitute in place of the Steward.

14.1.3. Procedure: Any employee having problems concerning the interpretation or application of any provision of this Agreement shall seek adjustment in the step order listed below. There shall be not less than two nor more than five adjustment steps.

14.1.4. Time Limits: All time limits set herein may by mutual agreement between the grievant and the Employer be extended.

14.1.5. Non-Intervention: Nothing in this Article shall be construed as an abrogation of the right of any employee to present a grievance without the intervention of the exclusive representative in accordance with RSA 273-A: 11(a).

14.1.6. In any case where the rights of the Union, as opposed to rights of members, are affected, the Union may file a grievance in its own name through any of its agents or officers and shall be filed directly with the Agency Head and shall be considered a Step III appeal.

14.1.7. A grievance initiated by the Employer against the Union or its members shall be filed directly with the Union President and shall be considered a Step III appeal.

14.1.8. Filings: A grievance shall be filed within fifteen (15) work days of the time the grievant knew or should have known of the alleged violation.

14.1.9. Written Notices: A copy of all grievances which have been reduced to writing shall be forwarded to the Bureau of Employee Relations and to the offices of the Union.

14.2. Grievance Procedure - *STEP I - Employee and Immediate Supervisor*

14.2.1. The employee and/or his/her Steward and/or his/her NEPBA representative, shall present to his/her supervisor all the facts pertaining to the dispute.

14.2.2. The immediate supervisor shall resolve the dispute at once or notify the employee or his/her representative of the decision within ten (10) working days from the day the problem was presented to him/her.

14.3. Grievance Procedure - *STEP II - Employee and Intermediate Supervisor*

14.3.1. If, subsequent to the immediate supervisor's decision, the employee and/or his/her Steward feels further review is justified, notification to that effect and a statement of all the facts pertaining to the problem, specifying the Article(s) and Section(s) which have been allegedly violated shall be made in writing to the intermediate supervisor, as well as the immediate supervisor, within ten (10) working days from the day the employee was informed of the immediate supervisor's decision.

14.3.2. The intermediate supervisor shall schedule a meeting with those concerned as soon as practicable after receipt of the written notification of appeal. Such meeting shall be scheduled within ten (10) working days.

14.3.3. The intermediate supervisor shall notify in writing the employee or his/her representative and his/her immediate supervisor of the decision reached within ten (10) working days after the meeting.

14.4. Grievance Procedure - *STEP III - Employee and Agency Head*

14.4.1. If, subsequent to receipt of the intermediate supervisor's decision, the employee and/or his/her Steward feels that further review is justified, notification to that effect and a statement of all the facts pertaining to the problem, specifying the Article(s)

and Section(s) which have been allegedly violated, and shall be made in writing to the agency head within ten (10) working days from the day the employee was informed of the decision reached.

14.4.2. The agency head or his/her designated representative shall schedule a meeting with those concerned as soon as practicable after receipt of the written notification of appeal. Absent exigent circumstances, such meeting shall be scheduled within ten (10) working days.

14.4.3. The agency head or his/her designated representative shall notify in writing the employee or the Steward and the supervisors concerned of the decision reached and reasons therefore within ten (10) working days after the meeting.

14.5. Grievance Procedure - *STEP IV* –Public Employees Labor Relations/ Arbitration

14.5.1. If subsequent to the agency head's decision the Union feels that further review is justified an unfair labor practice complaint may be submitted to the Public Employees Labor Relations Board (PELRB). In the alternative, the Union may submit the matter to arbitration. A copy of the complaint must be sent to the Employer at the same time. Said complaint shall be submitted within thirty (30) working days from the date the employee or Steward was notified of the decision. A copy of the complaint must be sent to the Employer at the same time. The decision of the Arbitrator shall be final and binding.

14.5.2. Arbitrator's Powers: The arbitrator shall have no power to render a decision that will add to, subtract from or alter, change or modify the terms of this Agreement, and his/her power shall be limited to interpretation or application of the express terms of this Agreement and all other matters shall be excluded from arbitration. To the extent that a matter is properly before an arbitrator in accordance with this provision, the arbitrator's decision thereon shall be final and binding providing it is not contrary to existing law or regulation nor requires an appropriation of additional funds, in either of which case it will be advisory in nature.

The Parties further agree that questions of arbitrability are proper issues for the arbitrator to decide.

14.5.3. Cost of arbitration: The arbitrator's fees and expenses shall be borne equally by the Union and the Department.

14.5.4. Arbitrator Panel: Arbitrators shall be chosen by the parties from a list maintained by the Public Employees Labor Relations Board (PELRB). If the parties are unable to agree on an arbitrator, the PELRB shall be asked to appoint an arbitrator.

14.5.5. Panel Conditions: Arbitrators appointed to the panel shall agree to the following conditions:

- a. Daily fees will not exceed a mutually agreed upon amount, per day plus reasonable expenses;
- b. Except in unusual cases one day of Arbitrator's study time will be allowed for each day of hearing;
- c. The arbitrator will provide a hearing date within sixty (60) days of a request for hearing. If unable to do so, the Arbitrator's name will be placed on the bottom of the list and the next member will be appointed;
- d. An arbitration decision shall be rendered within thirty (30) days of the close of the hearing.

14.6. General Provisions:

14.6.1. Consistency with Agreement: Any resolution of a grievance shall not be inconsistent with the terms of this Agreement.

14.6.2. Missed Time Limits: Failure on the part of the supervisor or Agency Head to comply with the time limit requirement of this Article shall elevate a grievance to the next step unless the Parties have agreed to extend the time limit requirement.

Article XV **Separability**

15.1. In the event that any provision of this Agreement at any time after execution shall be declared to be invalid by any court of competent jurisdiction, or abrogated by law, such decision or law shall not invalidate the entire Agreement, it being the expressed intention of the Parties hereto that all other provisions not thereby invalidated shall remain in full force and effect.

Article XVI **Employee Records and Rights**

16.1. Access to Personnel Files: All employees shall be allowed access to their personnel files during normal working hours for inspection and/or copies of documents which will be provided by the Employer. Such inspection shall be made subject to prior arrangement with the Employer.

16.1.1. Copies of Letters: Employees shall be provided with a copy of letters of complaint by a third party and letters of commendation at the same time such letters are placed in the personnel file.

16.1.2. Employment Recommendations: If requested, upon termination an employee will be advised of any recommendation for rehire which has been made a part of that employee's record.

16.2. Location of Files: Every employee shall be informed as to the existence and location of all personnel files. A personnel file shall be defined as any file kept by a

supervisor or custodian of official records which relate directly in any way to an employee's status as an employee.

16.3. Reasons for Non-Selection: An employee who is not selected after applying for a posted position shall be informed in writing of his/her non-selection and the reason therefore within a reasonable period of time as required by Per 602.02.d. of the Administrative Rules of the Division of Personnel.

16.4. Pay and Leave Records: All records pertaining to time worked, overtime, compensatory, sick leave and annual leave shall be maintained and be available for inspection at a designated area.

16.5. Disciplinary Investigations: An employee who is the subject of a disciplinary investigation shall be informed in writing when the investigation is complete and of the determination of the investigation.

16.6. Changes of Job Specifications: All employees shall be notified in writing of any changes in his/her job specifications and duties upon receipt of said changes from the Division of Personnel, and/or from directives from the Commissioner/Agency Head or any of his/her designated representative.

16.7. Rights at Lay Off: A bargaining unit employee who has ten (10) or more years of continuous full-time state service who receives a notice of layoff shall be entitled to displace (bump) another employee within the same division under the following conditions:

1. The employee receiving the notice of layoff notifies the Employer of the intent to bump an employee within the same division within five (5) working days of receipt of the notice of layoff; and,
2. The employee who is to be bumped has less than ten (10) years of continuous full-time state service and is in a position with a lower salary grade; and,
3. The employee receiving the notice of layoff and wishing to bump an employee within the same division is certified by the Employer as qualified for the position of the employee who is to be displaced.
4. An employee who receives a notice of lay off and fails to notify the Employer of intent to bump another employee within the same division within the five (5) working days shall lose the right to bump.

Article XVII
Notices

- 17.1. Notice to Union:** Whenever a written legal notice is required to be given by the State to the Union, such notice shall be given to the President of the Union of the New England Police Benevolent Association.
- 17.2. Notice to State:** Whenever written legal notice is required to be given by the Union to the Employer such notice shall be given to the Agency Head or designee.

Article XVIII
Waiver

- 18.1.** Waiver by either Party of the other's non-performance or violations of any term or condition of this Agreement shall not constitute a waiver of any other non performance or violation of any other term or conditions of this Agreement, or of the same non-performance or violation in the future.

Article XIX
Wages

- 19.1.** Employees shall be entitled to all the rights and benefits provided by this Agreement.

19.2. Wages:

- 19.2.1.** Each classified employee shall be paid in accordance with the salary schedules contained in Appendix A.
- 19.2.1.a.** Notwithstanding any Rule to the contrary, nothing in this Agreement shall prevent the Employer from requesting higher step placements from the Division of Personnel for unit employees who are promoted, demoted or transferred into another position within their own unit or in a different unit.
- 19.2.2.** The Parties agree that there shall be three additional steps added to the salary matrices effective December 28, 2001. Employees shall be eligible to move to the sixth step after successful completion of two years at the fifth step. An employee shall be eligible to move to the seventh step after successful completion of two years at the sixth step. An employee shall be eligible to move to the eighth step after successful completion of three years at the seventh step. For the purposes of this section, successful completion means that an employee shall have received satisfactory annual performance evaluations for the period.
- 19.2.3.** All salaries for classified bargaining unit employees shall increase 1.50% effective July 12, 2013 and shall be paid in accordance with the salary schedule contained in Appendix A.

19.2.4. All salaries for classified bargaining unit employees shall increase 2.25% effective July 11, 2014 and shall be paid in accordance with the salary schedule contained in Appendix A.

19.2.5. All salaries for classified bargaining unit employees shall increase 2.25% effective January 9, 2015 and shall be paid in accordance with the salary schedule contained in Appendix A.

19.2.6. Notwithstanding any contract provision, rule, or law to the contrary, there shall be no salary step progression from September 1, 2011 through August 31, 2012.

19.3. Payroll Information: Payroll checks shall include all required information, a clear designation as to the amount and category, e.g., regular, overtime or holiday pay, of compensation for which payment is being made.

19.3.1. Direct Deposit: Employees shall be paid by direct deposit.

19.3.2. Applicable Rates: Any applicable compensation for overtime and holidays shall be paid in conjunction with the employee's regular pay check for the pay period in which such work was performed.

19.3.3. Itemization of Compensation: The Employer shall make every reasonable effort to provide a check stub breakdown of information on hours worked in every pay category; and, all individual leave accruals (annual, sick, bonus, holiday).

19.4 Travel Reimbursement:

19.4.1. Conformance with Regulations: Reimbursement for travel and meals shall conform to regulations established by the Department of Administrative Services with the approval of the Governor and Executive Council and to the terms of this Agreement.

19.4.2. Reimbursements and Advances: The Employer agrees to reimburse all employees for valid travel expenses within fifteen (15) working days of the date the employee submits to the Employer a properly completed travel expense voucher. The Employer agrees to treat travel reimbursement requests with the same priority as payroll. Upon request, employees shall receive either a cash advance or a state-issued credit card to cover out-of-state travel expenses.

19.4.3. Mileage: The Parties agree that all employees who are required to use their private vehicles for State business shall be reimbursed for all miles incurred at the maximum rate then allowable by the U.S. Internal Revenue Service for the first mile of travel. The Parties further agree that changes in the mileage reimbursement rate, as a result of U.S. Internal Revenue Service action, shall be made prospectively. The Parties further agree that an employee shall record mileage incurred on State business from the odometer readings on his/her vehicle and the

Employer shall reimburse for all reasonable travel incurred. In no instance, however, shall the Employer reimburse for travel incurred from an employee's home to or through the site of his/her official headquarters, or vice versa, unless such reimbursement is specifically authorized by this Agreement.

19.4.4. Meals: All employees shall be reimbursed for meals when traveling on State business in accordance with the following conditions and schedule:

a. **In-State Travel:** When associated with necessary overnight stay, employees shall be reimbursed up to the following amounts without a receipt:

Breakfast -	\$ 8.00
Lunch -	\$12.00
Dinner -	\$21.00

Employees shall be reimbursed for the actual reasonable cost of breakfast, lunch and/or dinner upon presentation of a receipt.

b. **Out-of-State Travel:** When associated with State business, employees shall be reimbursed for meals at rates consistent with the General Services Administration (GSA) Travel Per Diem Rates, in effect at the time of travel, without a receipt.

c. The Employer may also authorize meal reimbursement for an employee who is required to work beyond his/her regularly scheduled hours or who requests to attend an official function, banquet, dinner, or meeting associated with a meal, provided that authorization is given in advance and in writing. The Employer shall not require an employee to attend an official function, banquet, dinner, or meeting associated with a meal if reimbursement is not authorized.

19.4.5. Lodging: The Employer agrees to reimburse all employees for necessary lodging expenses incurred while on State business in accordance with regulations established by the Department of Administrative Services with the approval of the Governor and Executive Council.

19.4.6. Access to Regulations: Upon request, any employee shall be provided with access to all travel regulations and any changes promulgated thereto.

19.5. Portal-to-Portal: All employees shall receive portal to portal mileage reimbursement when on a call back.

19.6. Uniforms: If an employee is required, by the Employer, to wear a uniform, such uniform shall be issued to the employee.

19.7. Access to Rules and Regulations: All employees shall have available to them all rules, regulations and directives relative to the department by which they are employed.

19.8. Health Insurance:

19.8.1. The Employer shall make available to employees and their dependents a Network health benefit plan (i.e. HMO) and a Point-of-Service (i.e. POS) health benefit plan, both with site-of-service components. An employee's eligibility and opportunity to elect available health care options shall be in accordance with the "Benefits Highlights" set forth in Appendix F and G and the enrollment conditions of the respective plans. Appendices F and G are incorporated by reference into the health provisions of this Agreement. The Employer shall make available a complete listing of site of service providers and shall keep the listing current.

The Association acknowledges that the HMO plan and POS plan provider(s) shall be chosen by the Employer, and that the election by any employee(s) to participate in either plan shall not entitle said employee(s) to any further benefits not expressly provided for by this Agreement.

The level of benefits, cost-sharing, dependent coverage and Employer premium contributions, of the HMO and POS health plans offered under this provision shall be in accordance with the following provisions and with the specifications for a

- a. All employees who subscribe in either the HMO or the POS plan shall pay \$30.00 per pay period for employee only coverage, \$42.00 per pay period for two-person coverage, or \$52.00 per pay period for family coverage.
- b. The HMO plan design shall be as described in Appendix F. Additional benefits, terms of coverage, exclusions and limitations not described in and not inconsistent with Appendix F shall be comparable to those set out in the Benefits Booklet for active state employees in effect on the day preceding the effective date of this agreement. The office visit co-payments for the HMO Plan shall be \$15.00 per visit for Primary Care Physicians and \$30.00 per visit for Specialists. A \$100.00 per occurrence co-payment shall apply to emergency room services which shall be waived if the person for whom the service is provided is admitted, \$50.00 per occurrence co-payment shall apply to urgent care services and \$30.00 per occurrence co-payment shall apply to walk in centers.
- c. The POS plan design shall be as described in Appendix G. Additional benefits, terms of coverage, exclusions and limitations not described in and not inconsistent with Appendix G shall be comparable to those set out in the Benefits Booklet for active state employees in effect on the day preceding the effective date of this agreement. The office visit co-payments for the POS Plan shall be \$15.00 per visit for Primary Care Physicians and \$30.00

per visit for Specialists. A \$100.00 per occurrence co-payment shall apply to emergency room services which shall be waived if the person for whom the service is provided is admitted, \$50.00 per occurrence co-payment shall apply to urgent care services and \$30.00 per occurrence co-payment shall apply to walk in centers.

- d. Subscribers in either the HMO or POS plans shall be eligible to participate annually in a health reimbursement arrangement established by the Employer, upon annual completion and proper submission of the health risk appraisal provided for under the respective plan. The arrangement shall provide funds for the payment of any out-of-pocket costs associated with health care services, to include reimbursement for deductibles incurred and products obtained under the health plan, including vision exams and eyewear, up to the amount of \$200.
- f. The Employer shall provide coverage under the health plans consistent with Chapter 321 of the Laws of 2006, and known as Michelle's Law and codified in RSA 415.
- g. Utilization of Cost-effective Providers. The Employer shall provide a voluntary employee incentive program that offers taxable cash payments to employees who utilize cost-effective health care providers. The Employer shall consult with the Association regarding the design and implementation of the program. This provision shall remain in effect until it can be shown that it is no longer effective as a cost-saving measure or until the plan administrator ceases to administer the program.
- h. Health Promotion. Effective January 1, 2014, the Employer shall provide a voluntary employee incentive program that offers taxable cash payments not to exceed \$300 per employee per calendar year to employees who participate in health promotion activities and programs offered by the Employer. The Employer shall establish the specifics of the programs through the Health Benefit Committee. This provision shall expire on June 30, 2015 unless mutually agreed otherwise by the parties. All approved vendors contracted with the health plan administrator shall be permitted to provide services on state premises for employees.
- i. Prescription Drugs – The prescription drug plan shall include the following:
 - 1. Mandatory Mail Order for Maintenance Drugs after three (3) retail purchases per prescription, with employee opt out.
 - 2. Mandatory Generic Substitution with DAW 2 (i.e., the only exception is physician ordered "Dispense as Written")
 - 3. Co-payments:

- a. Retail Co-payments - \$10 for each generic medicine/ \$25 for each preferred brand name medicine/\$40 for each non-preferred brand name medicine.
 - b. Mail Order Co Payments - \$1 for each generic medicine/ \$40 for each preferred brand name medicine/\$70 for each non-preferred brand name medicine.
4. Exclusive Specialty Pharmacy
 5. Traditional Generic Step Therapy
 6. Quantity Limits
 7. Pharmacy Advisor
 8. Maximum out of pocket expenses shall be \$750.00 per individual per calendar year and \$1,500.00 per family per calendar year.
- j. A Smoking Cessation Program will be maintained.
 - k. Coverage shall be provided for dependents to age twenty-six (26).
 - l. Employees shall participate in working rate suspensions carried out by the Department of Administrative Services. Employee “premium” contributions shall be treated the same as other sources of revenue into the employee benefit risk management fund for purposes of the working rate suspension.
 - m. A bargaining unit employee who is laid off and who elects to continue on the health plan shall not be required to submit a contribution for coverage for the first three months following lay off if the laid off employee is not eligible to retire and receive post-retirement benefits under RSA 21-I:26-36 or RSA 100-A:52-55, and is not eligible to receive medical or healthcare coverage under another employer, as the spouse of a person covered under the plan of another employer, or the state plan as the spouse of a state employee. This provision shall expire on June 30, 2015.
 - n. No individual may be covered as a dependent of more than one employee and no employee can be covered as both an employee and as a dependent.
 - o. Site of Service Locations: As Site of Service locations are added they will be added to the list of accessible locations.
 1. Ambulatory Site of Service Locations: Any deductible for outpatient ambulatory surgery center services will be waived or reimbursed for employees and their family members who live and receive these services more than 45 miles* from an Ambulatory Site of Service location. This section shall expire when Ambulatory Site of Service locations are established throughout the State so that no employee or family member

must travel more than 45 miles, as the crow flies, from their town/city of residence for Ambulatory Site of Service locations.

2. Laboratory Site of Service Locations: Any deductible for outpatient laboratory services will be waived or reimbursed for employees and their family members who live and receive these services more than 45 miles* from a laboratory Site of Service location. This section shall expire when Laboratory Site of Service locations are established throughout the State so that no employee or family member must travel more than 45 miles, as the crow flies, from their town/city of residence for Laboratory Site of Service locations.
3. For purposes of this section statewide coverage shall be defined such that no member must travel more than 45 miles, as the crow flies, from their town/city of residence to access a Site of Service location. The determination of the existence of statewide coverage of Site of Service locations for all employees and waiver/reimbursement process shall be made by mutual agreement of the State and the unions represented at the Health Benefits Committee.
4. Employees or their family members who live or receive services outside the State of New Hampshire are subject to the deductibles if they do not go to a Site of Service location.
5. This provision shall take effect on January 1, 2014.

*Source of reference: NH Code Administrative Rules PART Ins 2701.06 (d) (1) (c)

19.8.2. Health Benefit Committee: There shall be a health benefit committee composed of seven members appointed by the Employer, four members appointed by Local 1984 of the Service Employees International Union (Association), one member appointed by the New England Police Benevolent Association (NEPBA), one member appointed by the Teamsters Local 633 (Teamsters) and one member appointed by the NH Troopers Association (Troopers). One Association appointee, chosen by the Association, shall be placed on the evaluation teams responsible for scoring the responses to the Employer's solicitations for health plan administrators, dental plan administrators and pharmacy benefit plan administrators. The Association appointee shall agree to be bound by RSA 21-I: 13-a, II and any other confidentiality obligation as may be imposed on the Employer.

- a. The purpose of the committee is: (1) to work with the Employer on all issues related to the purchase and administration of health benefit plans authorized or required by this agreement; and (2) to make recommendations to the Employer for changes in benefit design, utilization management, and/or provider payment policies that will preserve the continued viability of the health plan by limiting the growth in claims costs while improving the quality of care, including, but not limited to, recommendations concerning health education, wellness

incentives, incentives to utilize “centers of excellence” or more efficient providers, preventive medical services, case management, disease management, high-risk intervention, aligning provider payment policies with quality improvement, and providing consumer information on treatment alternatives and provider cost-effectiveness.

- b. The Employer shall make available to the committee such expert advice and assistance as is reasonably necessary to accomplish its mission and the committee shall be entitled to receive any information relevant to its mission which does not violate Federal or State individual privacy rights or is not deemed to be confidential by law.
- c. The Employer shall consider the reports and recommendations of the committee on issues related to the purchase and administration of the health benefit plan before making final purchasing decisions, provided that the reports and recommendations are timely filed. Nothing contained in this section shall prevent the Association’s representatives on the Committee from contacting the Governor and Executive Council members about any health benefit vendor contract subject to any non disclosure agreement or statutory disclosure prohibition. The Department of Administrative Services shall notify the Association’s Committee representatives of its intent to place such contract onto the Governor and Executive Council agenda by providing a copy of the contract to be submitted as many days in advance of the specific meeting at which it intends to bring forward such contract for Governor and Executive Council approval as is permitted by law.
- d. The Employer shall consider the reports and recommendations of the committee on issues related to claims costs and quality of care before making proposals for health benefit plan changes in renegotiation of this Agreement, provided that the reports and recommendations are filed by July 1 of even-numbered years.
- e. The Committee shall meet at least monthly unless mutually agreed otherwise.
- f. The Employer, the Association, the NEPBA, the Teamsters and the Troopers shall receive a copy of any report or recommendations prepared by the Health Benefit Committee.

19.8.3. Additional Health Benefit Advisory Committee Duties: The Committee shall develop recommendations for the parties to secure alternative funding and provide for future retiree health expenses as described in NH RSA 21-I: 30.

- a. The committee shall also develop annual recommendations to the Commissioner of Administrative Services for current retiree health plan design changes that ensure the long-term sustainability and provision of the retiree health benefit.

- b. The Employer shall make available to the committee such expert advice and assistance as is reasonably necessary to accomplish this duty.

19.8.4. Short Term Disability Income. Effective January 1, 2014, the Employer agrees to provide Short Term Disability Income (STD) benefits providing replacement income for full-time Employees who through non-occupational Illness or Injury become Totally Disabled and are unable to perform the duties of their occupation. Specific conditions and benefits are in accordance with Appendix H.

- a. The employees Accrued Annual Leave may be used by the employee to offset any reduction of the weekly benefit up to 100% of Weekly Base Earnings.
- b. An employee who is absent under this provision shall continue to have health and dental benefits paid, and shall not have seniority, increment, longevity or leave accrual dates changed. Actual leave accrual will resume on the employee's return to work.

19.9. Term Life Insurance: Effective January 1, 2014, Unit Employees shall be provided with group term life insurance of \$25,000.

19.10. Parking: The Employer shall make a reasonable attempt to provide parking for employees.

19.11. Longevity: Any employee who has completed ten years of continuous service shall be paid, in addition to his/her normal salary, the sum of \$300.00 annually and an additional \$300.00 for each additional five years of continuous service. An employee shall be eligible to receive this payment if his/her anniversary date is on or before December 1. The longevity payment shall be paid in the employee's first paycheck received in December. An employee who retires or terminates prior to December 1, but after his/her anniversary date, which is on or after December 2, will be entitled to the appropriate longevity payment upon retirement or termination.

19.12. Dental Insurance: Full-time employees, spouses and their dependents shall be provided with dental benefits, which shall be paid in full by the Employer with the exception of an employee per pay period contribution. The level of benefits shall be as described in Appendix D. Additional benefits, terms of coverage, exclusions and limitations not described in and not inconsistent with Appendix D shall be comparable to those set out in the Dental Plan Description for active state employees in effect as of June 30, 2007.

The per pay period contribution shall be:

Employee	\$1.00
Employee +1	\$2.00
Family	\$3.00

The Employer shall provide coverage under the dental plans consistent with Chapter 321 of the Laws of 2006, (i.e., Michelle's Law).

Part-time employees shall receive dental insurance benefits where applicable by law.

19.13. Change of Residence: The Employer agrees that when any employee is required to move his/her residence for the "good of the state" after he/she has been permanently assigned, the actual moving expenses shall be borne by the Employer, in accordance with the Department of Administrative Services Manual of Procedure. Employees involved in voluntary moves or moves necessitated by promotion are liable for their own moving expenses.

19.14. Unpaid Leave of Absence: Any employee who has five (5) or more years of continuous service shall continue to have paid benefits as provided by 19.8. while on an authorized leave of absence without pay due to a non-job related illness or injury for a period not to exceed six months. The employee shall be informed that he/she may purchase the same coverage at group rates for up to 39 weeks at the end of the six-month period if circumstances warrant. The spouse and dependents of a deceased employee shall be entitled to an additional month of medical coverage at State expense.

19.15. Discount at State Recreational Areas: Any employee shall be entitled to a fifty-percent (50%) discount on the admission price of state-owned recreational areas when accompanied by one or more persons who pay the full admission price. Employees must abide by the established discount rules and regulations to obtain the discount. .

19.16. Payroll Confidentiality: The Employer agrees that employee pay checks, pay stubs, and payroll advice forms shall be distributed in a manner which maintains the confidentiality of personal and payroll information. Maintenance of confidentiality shall not, however, be interpreted so as to hinder the normal functioning of the payroll system, or to limit access to personal and payroll information by employees whose job function requires such access.

19.17. Equipment Replacement: The Employer shall not charge any employee for repair/replacement of any issued equipment if loss or damage occurred in the normal performance of the employee's assigned duty.

19.18. Differential: Each member who is assigned to Search and Rescue Team and Airboat operator shall receive a \$500.00 per year differential or prorated share thereof to be paid in January of each year. The team leaders of the Advanced Search and Rescue team and the Airboat team shall receive an additional \$100.00 per year in addition to that required above. Amounts above are to be included in the base wages and paid bi-weekly.

19.19. In recognition of the diverse nature of the job duties of bargaining unit members and the hazardous nature of daily activities of all Conservation Officers, each bargaining unit member shall receive a payment above base wages in the amount of twenty (20) dollars per week.

Article XX **Training and Education**

20.1. Expense Reimbursement: Each employee who is selected and authorized by the Employer to participate in any organized training, retraining or staff development program offered by the State during on-duty hours, will be reimbursed for expenses incidental to such training.

20.2. Educational Discount: Any employee who has completed one year of continuous full-time service shall be entitled to a fifty percent (50%) discount on the tuition of up to three (3) courses that bear credit per fiscal year (limited to one course per semester) on a space available basis, at any of the state regional community technical colleges.

- a. Courses, for the purposes of registration, will be made available three (3) days prior to the start of classes.
- b. The institution offering the course may, at its discretion, cancel the course.
- c. The institution offering the course shall be the sole determining agent as to whether or not space is available.
- d. Decisions regarding the availability of space, course cancellations and other administrative decisions are not grievable.
- e. When payment for a course is being made by the Employer or person(s) other than the employee, or, a course is taken on other than a space available basis; there will be no discount in the tuition.
- f. An employee is not eligible for this benefit in a semester in which he/she has withdrawn from a credit bearing course.
- g. This provision shall remain in effect only for the biennium ending June 30, 2009 and nothing in this agreement implies a commitment to continue this discount beyond June 30, 2009.

20.3. Education Schedule Adjustments: The Employer shall allow when practical, for an employee to make adjustments in his/her work schedules to complete previously approved job related courses.

20.4. The Employer agrees to pay field training officers one half (½) hour of overtime per day when working with trainees. These field training officers must be working with the trainees on the date(s) for which they will be paid.

Article XXI
Duration and Re-opening

- 21.1. Duration:** This Agreement as executed by the Parties is effective on the date of execution and shall remain in full force and effect through June 30, 2015 or until such time as a new Agreement is executed.
- 21.2. Renegotiation:** Renegotiation of this Agreement will be effected by written notice by one Party to the other not later than October 18, 2014 or earlier by mutual agreement. Negotiations shall commence within fifteen (15) days after the receipt of such notice.
- 21.3. Impasse Procedures:** The Parties shall seek to reach agreement relative to the appointment of a mediator not later than the sixtieth (60) day preceding the budget submission date. The Parties shall seek to reach agreement relative to the appointment of a fact finder not later than the forty-fifth (45) day preceding the budget submission date. The Parties shall consider but not be limited to the service of the Federal Mediation and Conciliation Service and the American Arbitration Association for a mediator and fact finder respectively. If the Parties fail to reach an agreement on the choice of a mediator or fact finder, the PELRB shall be petitioned under the provisions of 273-A: 12.
- 21.4. Re-Opening:** In the event that the Employer agrees to grant a general wage increase, agrees to a different health plan design, or agrees to less contributions to the health plan working rates during the term of this Agreement, the Parties shall reopen negotiations within thirty (30) days after the Association makes a written demand upon the Employer to exercise this re-opener.

Article XXII
Fish and Game Conservation Officer Supervisor Miscellaneous Issues

- 22.1.** In addition to any other compensation required by this Agreement, any employee who is a scuba diver shall receive a differential of twenty-five (\$25.00) dollars per hour for diving work. The Dive Master shall receive an additional five (\$5.00) dollars per hour in addition to that required above.
- 22.2.** The Employer shall conduct orientation sessions and other training courses as required to provide all employees with instruction in the proper use and handling of chemicals and other hazardous materials and in the proper and safe operation of equipment, including, but not limited to, boats and snowmobiles.
- 22.3.** The Employer shall provide sufficient and proper protective clothing and safety equipment to properly protect each employee involved in any specific work operation.

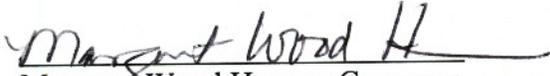
- 22.4.** Employees who come into contact with animals, which may transmit any disease to humans, shall be provided preventive testing and immunization at the Employer's expense.
- 22.5.** Conservation Officers will be allowed to use approved non-issued holsters. Approval shall not be unreasonably denied.
- 22.6.** Department-sanctioned canine handlers who incur expenses for the care and feeding of their canine shall be entitled to reasonable reimbursement for those expenses.
- 22.7.** Department-sanctioned canine handlers shall be allowed forty-five (45) minutes per day during their regularly-scheduled work hours for the care and feeding of their canine.
- 22.8.** Whenever an employee is assigned to on-call duty he/she shall be provided with an appropriately equipped vehicle, if available, for all hours in that status.
- 22.9.** Each member of the underwater diving team and search and rescue team shall have the right to use any issued diving equipment on the team member's day off (excluding vehicles). The employee agrees to maintain the equipment in working condition. The Employer does not have any liability for equipment used on the team members day off.
- 22.10.** The Employer agrees to pay field training officers one half (½) hour of overtime per day when working with trainees. These field training officers must be working with the trainees on the date(s) for which they will be paid.
- 22.11.** The Employer shall continue its policy to permit outside employment by employees, subject to such limitations and requirements as the Employer may deem necessary for the best interest of the state.
- 22.12.** Physical Fitness and state vehicle use. The Employer shall allow Conservation Officers to utilize state-owned vehicles assigned to them as transportation to and from pre-approved fitness facilities to maintain physical fitness standards required by the Employer or Police Standards and Training Council under the following conditions:
- a. prior approval must be obtained from the Department
 - b. the fitness facility must be a recognized business located within or adjacent to the officer's patrol area.
 - c. officers may use their assigned vehicle only on duty days and must be in uniform.
 - d. officers may not use their assigned vehicle for personal use on non-duty days.
 - e. the time traveling to and from the fitness facility and the time at the facility are uncompensated.

22.13. Exempt Law Enforcement employees who are required to work on a scheduled day off will be paid at one and one half, (1 ½) times the regular rate for all hours worked and shall be guaranteed a minimum of eight and one half (8 ½) hours compensation. Such employees may choose to take compensatory time off at a rate of one and one half (1 ½) hours for each hour worked in lieu of payment. This provision does not apply to court appearances.

22.14. Sunset of Certain Provisions. The provisions in this agreement relative to domestic partners of employees shall sunset six months after the effective date of legislation enacted by the Legislature of any law conferring the right upon persons of the same sex to form civil unions or to marry. If such legislation is later repealed, the domestic partner provisions in this agreement shall be reinstated upon the effective date of such repeal.

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IN WITNESS WHEREOF, the Parties hereto by their authorized representatives have executed this contract on the 28th day of June, 2013.


Margaret Wood Hassan, Governor
State of New Hampshire


Kevin Jordan, President
N.H. Fish & Game Conservation
Officer Supervisor's Union
NEPBA Local 45

Matthew Newland, Chair
State Negotiating Committee

Ronald Scaccia, Chief Negotiator
New England Police Benevolent
Association

Tom Manning,
Assistant Secretary of State

Sara Willingham
Deputy Director of Personnel
Department of Administrative Services

Kevin O'Brien
Chief of Policy and Planning
Department of Safety

Katja Fox
Health Program Specialist
Department of Health and Human Services

Mike Wilkey
Director Compliance and Consumer Services
Department of Insurance